



香港大學

THE UNIVERSITY OF HONG KONG

Guidelines for Tourists visiting HKU Campus



1) Announcement

The University of Hong Kong (HKU) announced the details of the initial phase of the tourist flow management scheme that will come into effect on 1 May, 2024.

Tourists visiting the campus between 8am and 6.30pm, Monday to Saturday, will be required to make reservations through HKU's online registration platform with their real name and email address prior to the intended visit. Except for the times indicated above, visiting tourists are not required to make reservation for visiting HKU's campus in advance. Reservation is not required for visiting the campus on Public Holidays. Special arrangements for individual days will be announced separately.

Arrangements for invited individuals, approved service providers, and community users to access HKU will remain unchanged.

2) Important information for individual tourists

1. Visiting time: Reservations are required for visits between 8am and 6.30pm, Monday to Saturday. Visits will be divided into two-hour sessions with a limited number of visitor quota available for each session; except for the times indicated above, visiting tourists are not required to make reservation for visiting HKU's campus in advance. Reservation is also not required for visiting the campus on Public Holidays.
2. Tourists visiting the campus are required to make reservations through HKU's online registration platform (<https://tourist-registration-form.hku.hk/?lang=en>) with their real name and email address prior to the intended visit. Upon successful reservation, a QR code will be provided for admission and visiting tourists must enter and exit the campus through the access point(s) designated by HKU;
3. Tourists must abide by laws and regulations, adhere to campus guidelines, and are required to cooperate with staff during any temporary inspections;



4. In case of emergencies during your visit, please call the 24-hour security emergency hotline 3917 2882 for assistance. If an emergency occurs, follow the instructions provided by on-site staff and evacuate in an orderly manner;
5. HKU shall adjust the arrangements and the quota for each session as appropriate; please visit the website (<https://hku.hk>) for the latest information;
6. Tourists are prohibited from entering the campus under any of the following circumstances:
 - i) Refusing to provide required identification, invitation notices, or tourist registration or failing to cooperate with staff in identity verification;
 - ii) Using counterfeit, forged documents;
 - iii) Carrying knives and flammable, explosive, toxic, corrosive, radioactive and other unauthorised dangerous and controlled items;
 - iv) Carrying animals (except for service dogs);
 - v) Having records of violations of laws and regulations and being on the list of individuals prohibited from entering the campus;
 - vi) Deliberately blocking access channels; disrupting management order by impacting, insulting, and assaulting staff;
 - vii) Unconscious or acting suspiciously;
 - viii) Demonstrating other behaviors that may affect campus security and order;

3) Guidelines for visiting tourists

1. When visiting the campus, please behave in a dignified and civilised manner; treat all individuals with courtesy and respect;
2. Abide by laws and regulations, adhere to campus instructions and guidelines, and follow traffic regulations;



3. Adhere to environment protection principles, care for the campus surroundings, and maintain a clean and tidy environment;
4. Respect the privacy of staff and students; do not take photographs without obtaining consent from all parties involved;
5. Prioritise personal safety and that of your companion when visiting the campus. Tourists are solely responsible for any safety issues resulting from their actions;
6. Tourists are required to remain vigilant in monitoring accompanying children and elderly individuals to ensure their safety on campus and avert potential accidents;
7. Do not disrupt teaching and academic activities on campus such as classes, lectures, and examinations. Do not make loud noises and avoid running on campus;
8. Do not interfere with pedestrians, faculty, staff and students using campus facilities;
9. Do not enter restricted areas without authorisation, such as libraries, indoor gymnasiums, office areas, faculty buildings, teaching and research sites, student dormitories, residential areas, canteens, or any other areas designated as prohibited;
10. Spitting and littering are strictly prohibited; the entire campus is a statutory no-smoking area;
11. Climbing trees, picking flowers or fruits, trampling on lawns or engage in any behavior that harms the natural environment on campus is strictly prohibited; playing in water is strictly forbidden;
12. Do not set up tents, marquees, hammocks, or similar structures;
13. Do not make loud noises or use amplifying equipment;
14. Do not obstruct sidewalks, and avoid loitering, jostling or taking photographs on campus roads and tunnels;



15. Graffiti on buildings is strictly prohibited; kindly preserve and respect campus culture and architecture;
16. The campus is situated in a steep and densely forested area; please do not enter restricted zones without authorisation to avoid getting lost or causing accidents;
17. Activities such as assemblies, speeches, flash mobs, commercial filming, live broadcasts and social media recordings are not permitted on campus without prior approval;
18. Commercial activities such as setting up stalls, selling goods, distributing and posting flyers are prohibited on campus;
19. When the Government announced any of the following signals is in effect,
 - The Tropical Cyclone Warning Signal No. 8 or
 - The Black Rainstorm Signal or
 - “extreme conditions”Tourists are not advised to visit HKU and should stay in a safe place.

4) Accessible campus

The University of Hong Kong is committed to enhancing its accessible environment. Situated in a hilly area, HKU ensures campus-wide connectivity by constructing barrier-free facilities and providing tactile guides to aid navigation.

For more details on barrier-free facilities, please visit:
<https://www.cedars.hku.hk/cope/sen-support/accessible-campus>

5) Contacting HKU

If you have any questions or comments, please contact HKU at
<https://www.hku.hk/contact/>

Thank you for your cooperation and wish you all a pleasant visit!

The University of Hong Kong
1 May 2024